

**December 2019** responses to friends and family test - How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

<b>Branch</b>	<b>Extremely likely</b>	<b>Likely</b>	<b>Neither Likely or Unlikely</b>	<b>Unlikely</b>	<b>Extremely Unlikely</b>	<b>Don't know</b>	<b>Total responses received</b>
<b>Churchinford</b>	1	0	0	0	0	0	1
<b>Dunkeswell</b>	0	0	0	0	0	0	0
<b>Hemyock</b>	1	0	0	0	0	0	1

Themes emerging from the comments made in response to the question – “Is there anything we could have done to improve your experience today?” will be included in a future edition of the practice newsletter. The comments are shared at the patient participant group meetings.

Thank you to those who took the time to comment on our service.