

January 2015 responses to friends and family test - How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Branch	Extremely likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total responses received
Churchinford	21	0	0	3	0	0	24
Dunkeswell	20	8	0	0	0	0	28
Hemyock	22	5	1	0	0	0	28

Themes emerging from the comments made in response to the question – “Is there anything we could have done to improve your experience today?” will be included in a future edition of the practice newsletter. The comments are shared at the patient participant group meetings.

Thank you to those who took the time to comment on our service.